



- What is CS Caritas Socialis?
- CS creates places of hope
- CS Care Network
- Overview of CS social services
- Milestones: CS care and nursing concept
- 2017 in numbers

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1. Caritas Socialis (CS) – the provider

CARITAS SOCIALIS was established in 1919 by Hildegard Burjan as a religious sisterhood with the goal of easing social misery. Grabbing the problem by its roots and “the courage to try new things” – these were the goals of Hildegard Burjan, and are still the goals Caritas Socialis to this day. This means not only providing emergency relief but also building the social structures that are necessary to assist the populace in the long run.

Over the course of several years, the sisterhood founded a range of social facilities. Today CS runs three care and social centers, CS Kindergarten and after school centers, support and consulting facilities and a CS residential home for mother and child. The largest of our locations is CS Hospice Rennweg with five consolidated facilities under one roof. Furthermore, we offer home care in the form of home assistance and home nursing care.

CS consulting services, the social service for mother and child and CS residential homes for mother and child are jointly operated with sister confraternities.

These clerical sisters work together with our secular employees and many volunteers, providing the vital social services that Caritas Socialis is well known for.

The work of CS Hospice Rennweg is, for the most part, only possible due to generous donors and sponsors.

1.1. CS care network

CS strains its care net for all needs. We offer CS home attendance in whole Vienna: home support and qualified home nursing care up to three times a day, from Monday until Sunday. Our facility “Living at CS” guarantees security and protection to old people.

Further offer in our care network: to come to one of CS day-care centers. An individual with its history and its relations is in Caritas Socialis the center of our attention. The goal: To preserve the independence as long as possible. Those who visit CS day-care center find friends, empowerment, skilled personnel – and potential care including supply of medicaments.

CS care network guarantees also care round the clock: Stationary short-time care up to three months or long-term care till the last phase of life. The costs are affordable for everyone, thanks to the cooperation with the town Vienna and to the donations. The goal of our team: subjective wellbeing of care recipients. This also includes the arrangement of habitat according to one’s wishes.

1.2. CS Specializations

People with various illnesses have different needs regarding care. CS takes this into account through CS care network on one side, meaning both mobile care and stationary as well as in day-care centers. On the other side, we offer advanced specializations in three areas:

1.2.1 Specialization on Multiple sclerosis

MS Day-care center and the neurologic long-term ward are parts of CS Care and Social Center Rennweg. MS Day-care center is unique in Europe and offers possibilities to merge therapy and community experience at daytime. The neurologic long-term ward and CS home care work closely with the MS day-care center and thus guarantee optional transfer among various subdivisions of CS care network.

The multi professional team consisting of qualified nursing staff, neurologists, palliative medics, physic-, ergo-,music- and therapists, psychologists, the social pastoral services, volunteers, students, interns and civilian service performers and good cooperation with MS Society and special ambulances enable optimal care of people suffering from MS.

1.2.2. Special facilities for people suffering from Alzheimer and dementia

Special facilities for people suffering from Alzheimer are standard in Europe. Taking scientific findings into account CS established the model facilities for people suffering from Alzheimer or dementia in Austria.

Within the framework of care and nursing network specialized offers for Alzheimer/Dementia can be used

- On the daily basis in CS Alzheimer day-care centers and
- round the clock in specialized long-term care facilities (Alzheimer's ward, habitation groups, living communities for demented people)

CS offers ideal rooms, specially adjusted to particular needs, such as extensive roof terraces or garden, which match the special movement needs. Raised beds with herbs invite to harvest, smell and taste. They are help in remembering and at the same time part of comprehensive vitalization and therapy programs.

Excuse: CS Model establishment– First CS living community for demented people in Austria

In certain Viennese rented house CS founded one further model establishment: the first living community for demented people in Austria. In each of these communities live eight people with advanced dementia together with professionally trained nursing personnel.

The inhabitants carry out under the guidance household activities such as cooking, baking and ironing. Familiar rooms and daily procedures provide for orientation, security and life quality. The normal daily routine becomes thus “therapy”.

1.2.3. Specialization hospice culture & maieutics

The most famous specialization is CS Hospice Rennweg – a Caritas Socialis’ model establishment with international reputation. Under the same roof are managed the palliative ward, mobile palliative team, hospice team of volunteers, consulting center and Red Anchor. Together they provide life quality to terminally ill persons and their relatives to the last.

Excuse: CS Hospice Rennweg – 5 facilities under one roof

CS Hospice Rennweg cares for most seriously ill persons with advanced, incurable disease and with limited life expectancy. Seriously ill persons and their relatives get here intensive personal care to the last.

Enabling to these persons a life with dignity and comfort till death is a goal of professional nursing and pain-therapeutic care in CS Hospice Rennweg. Persons supported and nursed by us get therefore help and advice from experienced team of doctors, nursing personnel, pastors, therapists and volunteers.



Hospice culture is a quality feature of CS. Further, at geriatric and neurologic ward work palliative medics. Effective pain therapy and dignified handling with death are natural. Further quality feature is maieutic care model, a care oriented on experience. This model puts vulnerable persons at the center of all actions. The team empathizes with care recipients and perceives mutual relationships. Special monitor sheets make easier the exchange within the team and with caregivers.

Quality and competence

A multi professional team carries responsibility for quality and competence. Beside nursing personnel and doctors, volunteers perform various activities free of charge. To the team also count social pastoral services, psychologists, people performing civilian service and experts in physic-, art-, animal-, ergo-, music- and crania-sacral therapy. Many of them have additional qualifications in validation, kinesthetic, and palliative care.

All projects of Caritas Socialis are implemented with the support of city Vienna.

Detailed information under www.cs.or.at

Apropos: Many similarities which CS has in common with Caritas of Erdiozese Vienna lead to confusion. CS has one same word component with Caritas of Erdiozese and is with Caritas institutionally not connected.

2. Overview of CS social services

- CS Consulting services on care and dementia

Our CS consulting service assists and supports with all questions which arise regarding care and nursing of old and chronically ill people, especially those suffering from dementia. Our experts give individual, in-depth and profound counsel regarding all possible questions on care and nursing offers in Vienna and assist in finding the optimal form of care.

- CS home care

CS home care enables the old, chronically ill or disabled people to live their lives at home. According to necessity our offers encompass home help, visiting and cleaning service together with home nursing care from Monday till Sunday.

- CS day-care centers with home nursing care

Integrative geriatric day-care centers offer to old people qualified care and nursing on daily basis. CS day-care center is an alternative to stationary residence and unburdens the relatives who are in charge of taking care.

- Stationary integrative geriatric short-term and long-term care

Is necessary when adequate home care or care within the scope of CS day-care center is not possible. Short-term care can be used up to six weeks, long-term care beyond this period.

- Living at CS

Living at CS in CS Care- and Social Center Pramergasse signifies for old persons a possibility to live an autonomous and independent life.

General framework of house guarantees high personal security for inhabitants.

- Alzheimer care and nursing

CS Alzheimer day-care centers in third and ninth district, the Alzheimer care ward in CS Care and Social Center Kalksburg and CS dementia living community' innovative form of care offer optimal care and nursing in protected surroundings as well as high life quality through impulse without overburdening the persons suffering from Morbus Alzheimer or with similar dementia illnesses, on a daily basis or stationary.

- Multiple sclerosis care and nursing

Multiple sclerosis (MS) day-care center and neurologic care ward in CS Care- and Social Center Rennweg in cooperation with the Austrian Multiple Sclerosis Association enable to persons suffering from MS-illnesses professional care and nursing on a daily basis or stationary to secure their life quality.

- CS Hospice Rennweg's five facilities under one roof

CS Hospiz Rennweg's facilities: CS consulting center, palliative ward, mobile palliative team, hospice team of volunteers and Red Anchor take care and support most severely ill persons, who in all probability cannot be cured anymore.

Patients get help and advice from experienced team of doctors, nursing personnel, pastors and volunteers especially qualified in pain therapy, grieving and psychosocial actions. Terminally ill people can spend their last phase of life in dignity and security through this integrated offer of stationary and mobile facilities from one source.

- Social pastoral services

These services are considered as addition to care in terms of holistic care and nursing. They encompass the apprehension of religious needs, personal fears and hardships, encouragement and empowerment plus assistance with retrospective of life and coming to terms with burdensome conflicts.

- Open lunch table

In dining areas of CS Care- and Social Centers Rennweg, Prammerngasse and Kalksburg are offered for everyone up to three different menus daily.

- CS Kindergartens and after school centers

In CS Kindergartens and after school centers of CS Care- and Social Centers Prammerngasse, Rennweg and Oberlaa children stand with their individual needs, interests and social life aspects in the center of all efforts.

Further point of our focus is the generations' comprehensive learning in project "Young meets old". Together with inhabitants of CS Care-and Social Centers children learn to acquaint with old people, to develop sympathy and to become considerable in dealing with old people.

- CS Consulting services

Consulting services (social support- and consulting service, counseling of women and families, social service for mother and child) offer discrete and free of charge support for persons in social needs and looking for advice and help.

- CS Residential home for mother and child

CS Residential home for mother and child provides transition possibilities for single mothers with their children.

Overview: Facilities of Caritas Socialis

(updated in 2012)

- CS Consulting service on care and dementia
- CS home care
- Living at CS
- CS Living communities for dement persons
 - Liesing
 - Brünnerstraße
- CS Care- and Social center Rennweg
 - Geriatric long-term care
 - Neurologic long-term ward
 - CS Hospice Rennweg
 - CS Alzheimer day-care center
 - Integrative geriatric day-care center
 - MS day-care center
 - Open lunch table
 - CS Kindergartens & after school centers
- CS Care- and Social center Pramergasse
 - Geriatric long-term care
 - Alzheimer care ward
 - CS Alzheimer day-care center
 - Integrative geriatric day-care center
 - Open lunch table
 - CS Kindergartens & after school centers
- CS Care- and Social center Kalksburg
 - Geriatric long-term care
 - Dementia groups in stationary care
 - Integrative geriatric day-care center
 - Open lunch table
- CS Kindergarten & after school center Oberlaa
- Social support and consulting service
- CS Residential home for mother and child

4. Finances– Donations

Offers of CS Care- and Social Centers are affordable for everyone. Thanks to support of city Vienna and Fond Soziales Wien the costs of care and nursing for welfare recipients are borne. Medical care or other factors that increase life quality can only be provided through donations and sponsoring.

Donations make possible:

- In medical terms, to ensure personnel capacity till death, so that dying in tranquility and security of own four walls or in nursing home through palliative medicine is also provided
- Individual support of chronically ill persons of old age at the best possible rate regardless of their financial situation. In this way we can attend to personal needs and wishes that increase the quantity of life and wellbeing.

Donations account:

Hospiz				
Bank	BLZ	Account-Nr.	BIC	IBAN
PSK	60 000	90 011 511	OPSK AT WW	AT536000000090011511
Erste Bank	20 111	2 364 700	GIBA AT WW	AT182011100002364700
Bank Austria UniCredit Group	12 000	9 364 253 606	BKAU AT WW	AT961200009364253606
Raika	32 000	5 936 000	RLNW AT WW	AT433200000005936000

Geriatric and CS Residential home for mother and child (Donations for the last one, please specify the reference)				
Bank	BLZ	Account-Nr.	BIC	IBAN
PSK	60 000	913 25 000	OPSKATWW	AT206000000091325000

Online donations: www.cs.or.at



Tax deductibility since 1.1.2009

According to sustained decision on tax concession regarding donations under § 4aZ.3 and 4 EStG of Federal Ministry of Finance, donations to facilities of Caritas Socialis can be claimed as tax exempt with immediate effect at tax office, retroactively from 1.1.2009.

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5. Development steps of CS care and nursing concept

Development of concept of CS Care- and Social Centers

1919	Hildegard Burjan founded Caritas Socialis (CS) as clerical sisterhood of women in catholic church to alleviate social misery.
1987	General council of CS sisterhood decides on study and development project for social services (CS home care).
1988	Start of practical work on decided projects. Beginning of the development of currently implemented concept "Care- and Social Centers".
1989	Start of adjustment and implementation of findings in CS Care- and Social Center Kalksburg in Vienna (Completion of first part 1990). Launch of first mobile hospice with the help of prize money, which Prince of Liechtenstein endowed for „works accomplished on family and modern ways of social politic“.
November 1992	Opening of CS Social Center 9 in Vienna Alsergrund (Porzellangasse) with offers of CS home care (home care nursing, home help, visiting and cleaning service) and of geriatric day-care center.
September 1994	Start-up of CS Kindergarten Landstraße.
October 1994	Official reopening of CS Care- and Social Center Kalksburg in Vienna 23 after substantial extensions and renovations. Realization of concept containing ambulatory offers (home care) and semi-stationary (geriatric day-care center) as well as stationary facilities (short-term and long-term care).
March 1995	Closing of old age- and nursing home in Pramergasse and moving of inhabitants to new CS Care- and Social Center Rennweg. Start of re- and new constructions in Pramergasse. With initial starting-up of CS Care- and Social Center Rennweg full development of integrative concept: ambulatory, semi-stationary as well as stationary care and nursing facilities, offers for multiple sclerosis (MS)-patients (Care ward and day-care center) and hospice for incurably ill persons in their last phase of life.
1997	Relocation of CS Kindergarten Pramergasse to new rooms (Pramergasse 11/Müllnergasse 29). Opening of newly constructed CS Care- and Social Center Pramergasse (Pramergasse 7) with focus on Alzheimer care and Alzheimer day-care center. Relocation of CS Social Center 9 from Porzellangasse to Pramergasse.
June 1998	On 21.7. Pope John Paul II visits CS Hospice Rennweg and holds speech to everyone, <i>who lives and works in the world of illness and suffering</i> .
July 1998	Relocation of CS Residential home for mother and child to

	Müllnergasse.
October 1998	Launch of Assisted living in Pramergasse (2010 Renaming in „Living at CS“).
January 2000	Launch of CS Home care limited company (home help, home nursing care, visiting and support service, cleaning service).
January 2002	CS Hospice Rennweg's cooperation with Sister of Mercy's hospital Vienna brings financial relief to hospice guests.
April 2002	Opening of CS Alzheimer day-care center at Rennweg. It is second day-care center of Caritas Socialis specialized in persons suffering from Morbus Alzheimer.
Jan. 2003	Bringing in the limited company in non-profit private foundation Caritas Socialis.
June 2003	Vienna city's health prize for campaign on diary posters of CS Hospice Rennweg.
June 2003	The initiative "actions rather than words" and <i>alpha</i> women academy awarded prize to Caritas Socialis for being the most women- and family-friendly Viennese organization in 2003.
March 2004	Start of mobile hospice Rennweg in cooperation with Fonds Soziales Wien.
April 2004	Maieutic care model: Developed by Prof. Dr. Cora van der Kooij, maieutic care model (care oriented on experience), specially adapted to care of persons suffering from dementia was implemented as a first such facility in CS Care- and Social centers Rennweg, Pramergasse, Kalksburg.
Mai 2004	Opening of Alzheimer/dementia living group in CS Care- and Social center Kalksburg.
August 2005	Acquisition of Kindergarten & after school center of Erzdiözese Vienna as CS Kindergarten & after school center Oberlaa.
Mai 2005	Launch of scientific research institute „CS Institute for gerontology and palliative care“.
November 2006	Start of the large project „Hospice culture and maieutic“. In this project, which is sponsored by charity foundation Caritas Socialis in the amount of 250.000 Euro, the hospice concept is connected and deepened with maieutic care.
November 2006	Premiere: Hospice's documentary „Time to go“ by Anita Natmeßnig (within three months 14.000 visitors all over Austria).
December 2006	Acknowledgement of CS home care at Fonds Soziales Wien (FSW); Switch to foster character.
March 2007	Establishment of hospice teams of volunteers within Hospice Rennweg.
August 2007	Sister Maria Judith Tappeiner is elected by General Assembly of Sisterhood Caritas Socialis as general director for next six years.

April 2008	City councilor Mag. ^a Sonja Wehsely declares open 1. Austrian living community for people suffering from Morbus Alzheimer in Liesing.
Mai 2008	Upon completion of large project „Hospice culture & maieutic“, the results are presented in course of 11. Hildegard Burjan Symposium 2008. CS considers itself as leading care facility in the field of hospice and palliative care.
July 2008	City councilor Mag. ^a Sonja Wehsely declares open the reconstruction of CS Care- and Social center Kalksburg. In the course of these reconstructions day-care center is expanded and garden enlarged.
September 2008	Establishment of CS Hospice Rennweg's consulting service.
October 2008	Due to increase in capacities from previous year CS home care obtains its own location in Nussdorferstraße (1090).
October 2008	CS home care exceeds for the first time 200.000 hours/year of care services.
November 2008	CS living community for demented people is awarded an Austrian care prize (2. place).
December 2008	Vienna city health prize goes to CS concept of living community for demented people (1. place in category promotion of health).
November 2009	Red Anchor; Launch of consulting center for children and youngsters confronted with death (Consulting center and school project).
November 2010	3. place at Vienna city health prize for "Red Anchor".
July 2011	Hildegard Burjan prize is awarded to Dr. Cora van der Kooij.
September 2011	Begin of CS Consulting service.
November 2011	1. place Austrian prize for elderly care <i>Teleios</i> 2011 for the project work „Ethic residents- review"
December 2011	3. place at Vienna city health prize 2011 for CS Hospice Rennweg's consulting center
January 2012	Beatification of Hildegard Burjans, founder of Caritas Socialis, on 29.01.2012 in Viennese St. Stephan's Cathedral.

6. Organization structure



